



Ihsan Relief and Development

Annual Report

2020

Overview

Ihsan Relief and Development implemented multi-sector humanitarian and development interventions across five core clusters:

Protection, Education, Emergency, Shelter, Food Security & Livelihoods, and WASH.

Our programs were designed to provide **integrated, needs-based support** to vulnerable communities.

Mission

To provide Syrians with critical services to alleviate suffering, foster economic and social development, support a vibrant civil society, and build the capacity of local administrative councils

Vision

To become the most efficient, transparent, and responsive Syrian humanitarian organization, improving the lives of Syrians through relief, recovery, and development.

Values

Transparency
Accountability
Integrity and Credibility
Leadership & Team Building
Equality
Dedication

How we Work

Policies and Standard Operating Procedures

The departments operate within policies developed based on the requirements of each department. Each of these policies follows the standard operating procedures, which explain the mechanism of work within the departments in detail, in addition to the roles and responsibilities of those within the department.

Needs Based

Our approach to programs is one that is built on listening to the local communities and identifying their needs through various assessment tools including key informant interviews, focus group discussions and sample surveys.

Strong Program Design

The programs department takes the identified gaps and creates a program that aims to address the root causes of the needs. Key communities and local councils are always consulted at this stage to better understand the feasibility of such programming and to ensure the community's participation.

Monitoring, Evaluation, Accountability and Learning

Through this function, we are able to monitor the outputs of programs and measure their impact throughout baseline and endline assessments. It also provides access to beneficiaries to give their feedback and complaints. Our MEAL department allows us to learn lessons from previous projects and apply them moving forward in order to strengthen our future programming.

Continuous Institutional Improvement

Reviewing all the operations of the organization departments and ensuring that the policies and procedures adopted are followed, in addition to developing suggestions and recommendations that enhance the internal control process and raise the level of professionalism and transparency within the organization.

Quality Implementation

We made a concerted effort in building the capacity of all staff, including those on the front line. The experience of the staff has contributed to their ability to implement programs with high quality, ensuring the integration of key stakeholders and in line with the humanitarian principles.

Main Clusters

Protection



WASH



FSL



Education



SNFI



Year Achievements

Projects

50

Beneficiaries

3M

Services

4M

Total Budget USD

31.52M



IhsanRD Programs

Protection

Preventing and responding to violence, abuse, and exploitation

Providing child protection and women protection services

Offering psychosocial support and case management

Raising awareness on protection risks and rights

Supporting survivors of gender-based violence (GBV)

Strengthening community-based protection mechanisms

Ensuring access to legal assistance and documentation

Protection

Child Protection

Protects children from abuse, exploitation, and neglect through case management, safe spaces, and family support.

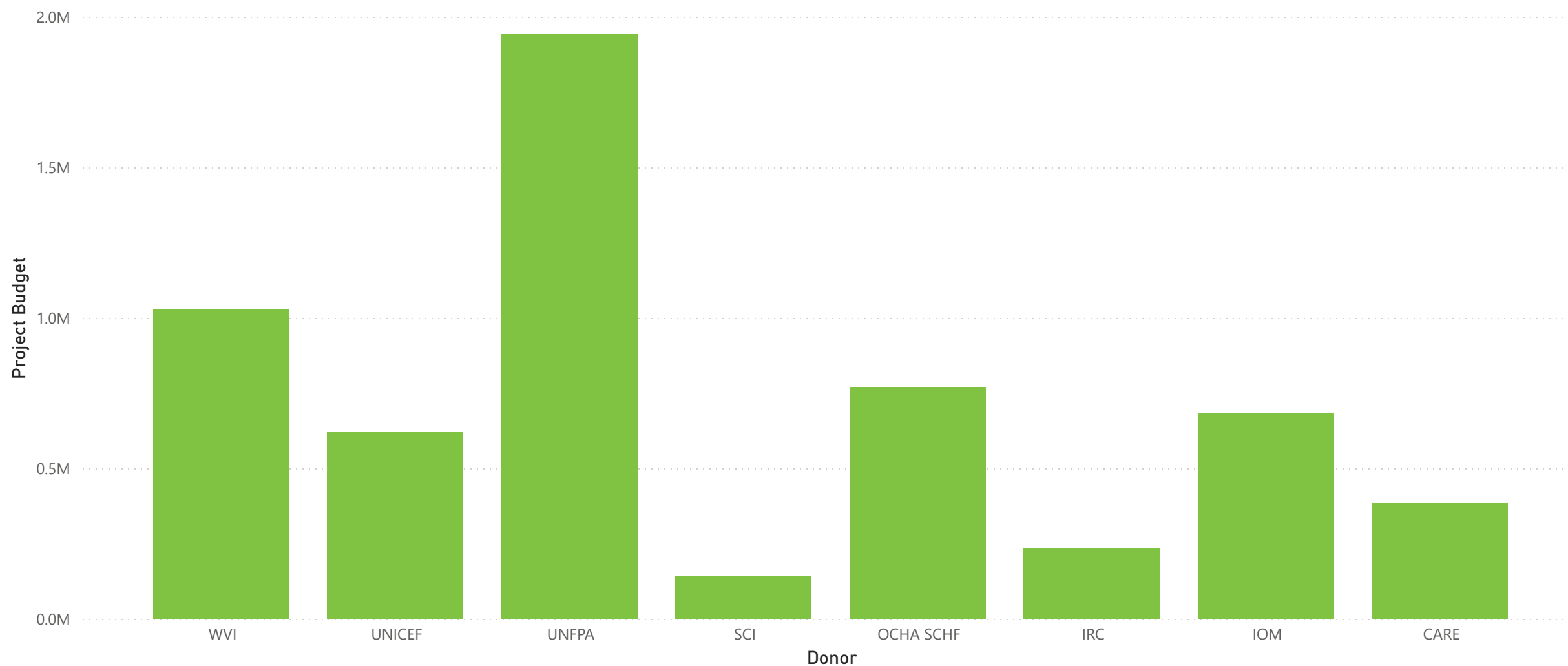
General Protection

Ensures the rights and safety of all people by providing legal aid, protection monitoring, and support to vulnerable groups.

Gender-Based Violence

Prevents and responds to gender-based violence through survivor-centered care, awareness, and safe spaces for women and girls.

Main Protection Donors



Protection Achievements

Child Protection

Projects	Beneficiaries	Services	Total Budget
9	179K	62K	1.79M

General Protection

Projects	Beneficiaries	Services	Total Budget
7	140K	374K	2.07M

Gender-Based Violence

Projects	Beneficiaries	Services	Total Budget
5	10K	55	1.94M

Education

Supporting access to safe and inclusive education

Rehabilitating and equipping schools and learning spaces

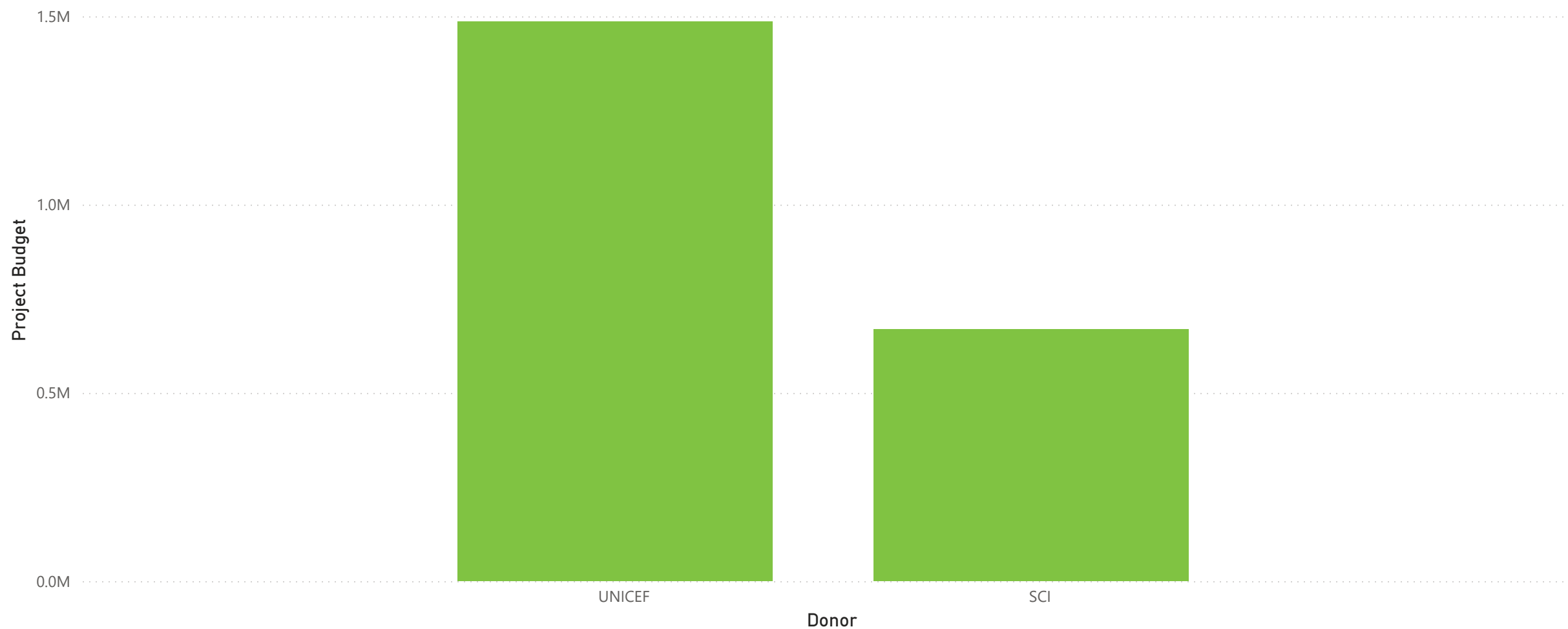
Providing learning materials and school supplies

Training and supporting teachers and education staff

Promoting back-to-school campaigns and enrollment initiatives

Supporting non-formal and catch-up education programs

Main Education Donors



Education Achievements

Projects

5

Beneficiaries

65K

Services

245K

Total Budget

2.15M

WASH

Ensuring access to safe and clean drinking water

Rehabilitating and maintaining water supply systems

Constructing and improving sanitation facilities

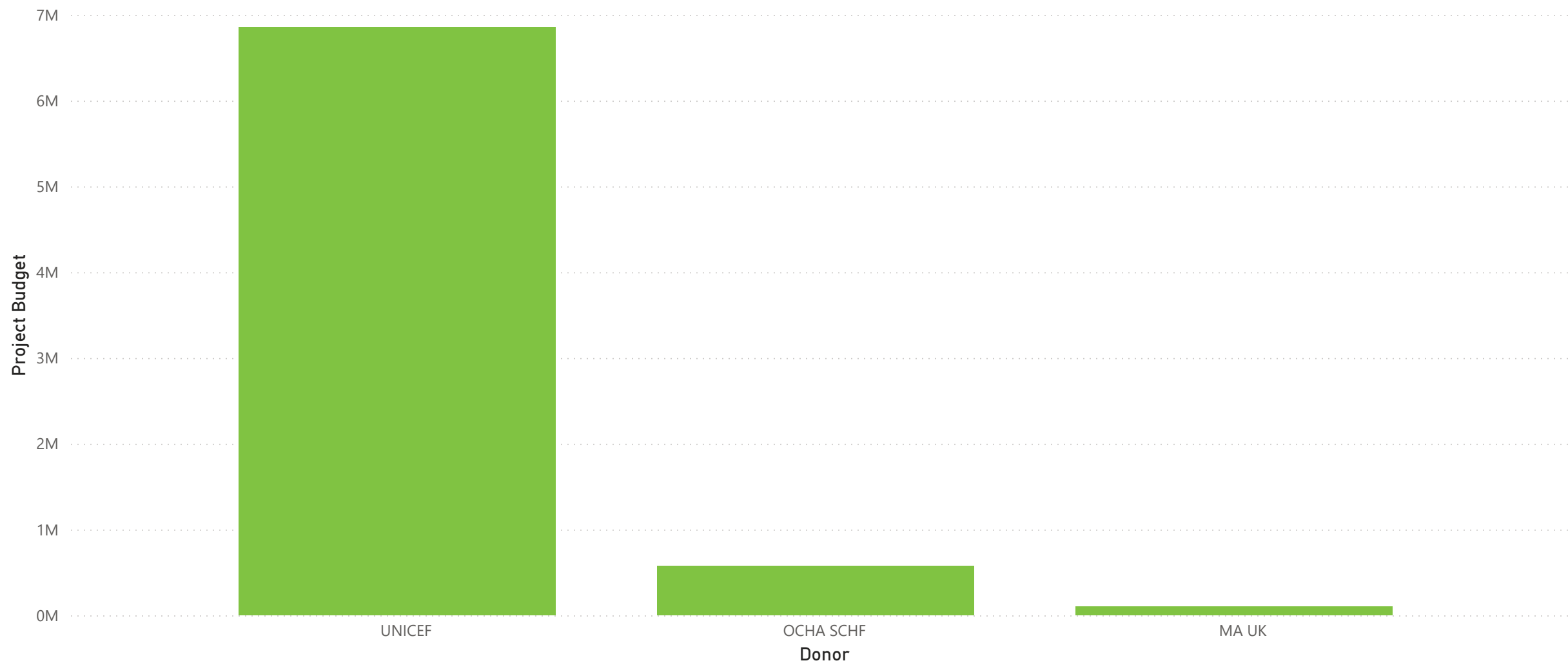
Promoting hygiene awareness and behavior change

Distributing hygiene kits to affected populations

Managing waste and improving environmental sanitation

Supporting cleaning campaigns and community health initiatives

Main WASH Donors



WASH Achievements

Projects

7

Beneficiaries

1M

Services

606K

Total Budget

7.52M

SNFI

Distributing non-food items (NFIs)

Providing emergency shelter (tents, temporary housing solutions)

Rehabilitating and repairing damaged houses

Improving living conditions in camps and collective shelters

Winterization support (heating materials, insulation, winter kits)

Ensuring safe, dignified, and adequate shelter

SNFI

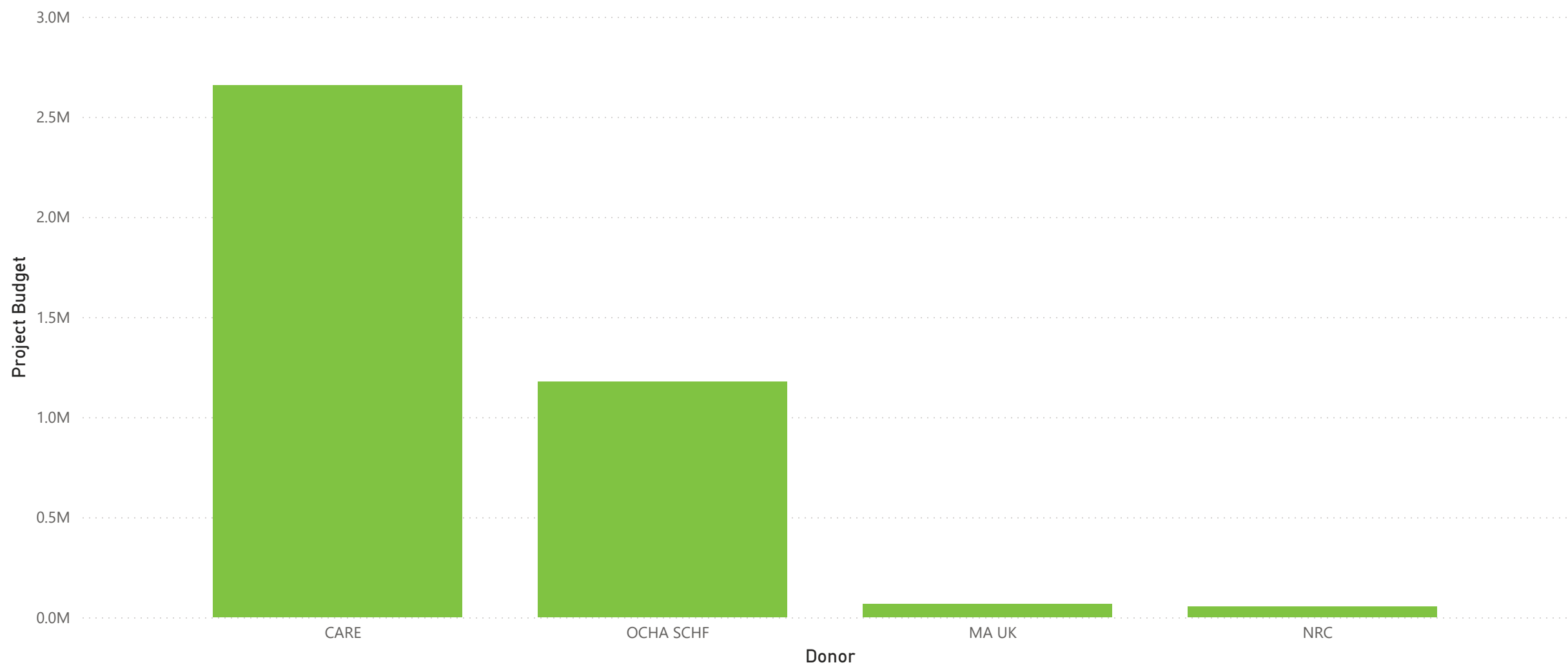
Shelter

Coordinate, standardize, and accelerate shelter responses during crises, ensuring safe, dignified housing for the most vulnerable while guiding partners toward durable solutions and resilience.

Non Food Items (NFI)

Coordinate and standardize non-food item distributions, ensure delivery of kits, protect vulnerable households, and link NFI support to shelter and livelihoods outcomes.

Main SNFI Donors



SNFI Achievements

Projects

7

Beneficiaries

148K

Services

257K

Total Budget

3.95M

FSL

Supporting food assistance (cash, vouchers, etc...)

Enhancing agricultural production (seeds, tools, livestock support)

Promoting sustainable livelihoods and income-generating activities

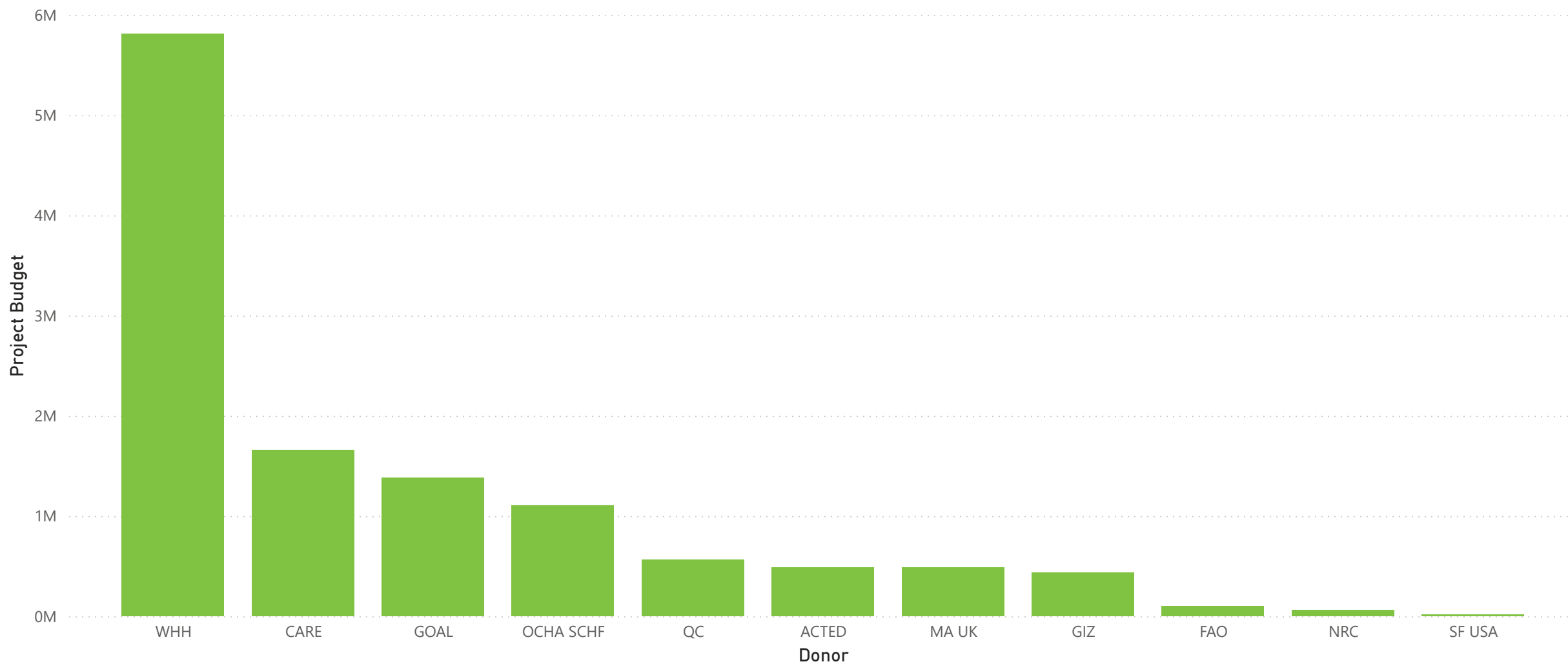
Strengthening value chains and market access

Providing vocational and technical training

Supporting small businesses and entrepreneurship

Improving food security monitoring and resilience-building

Main FSL Donors



FSL Achievements

Projects

19

Beneficiaries

748K

Services

2M

Total Budget

12.09M

Cumulative Achievements

Projects

148

Beneficiaries

8M

Services

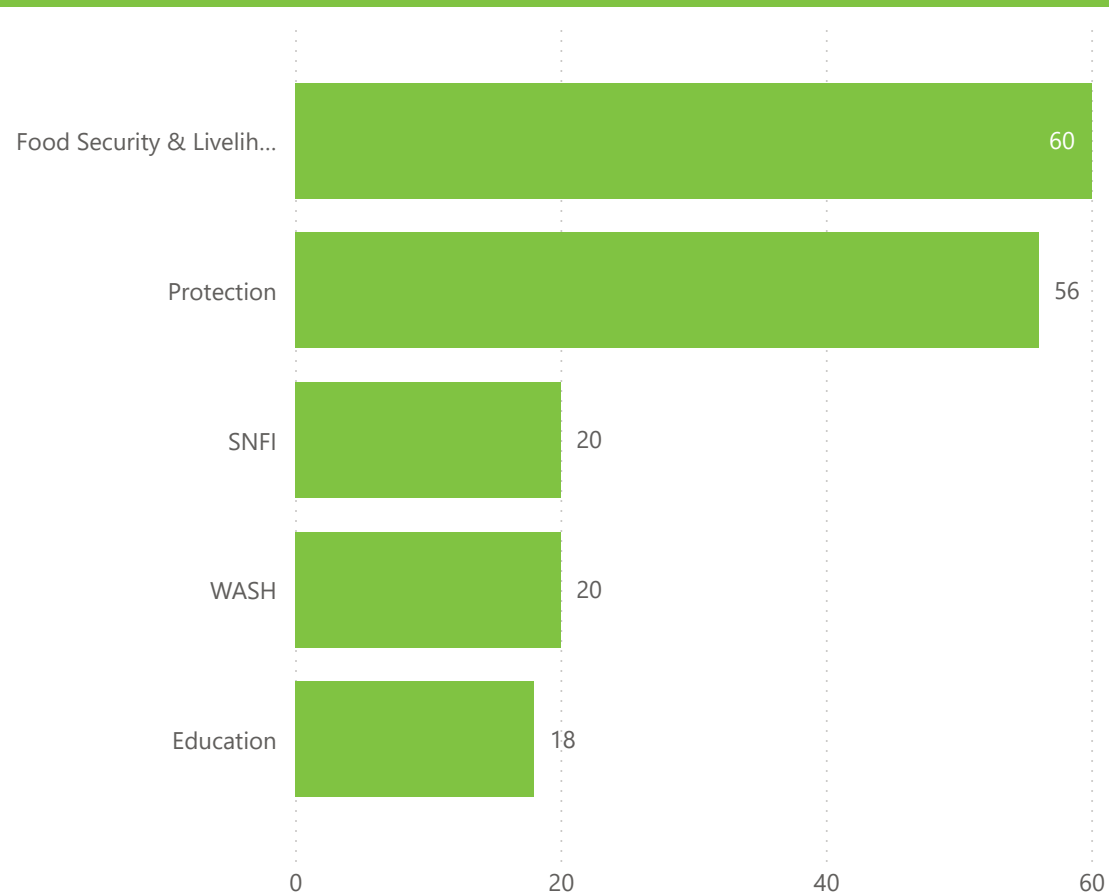
15M

Total Budget USD

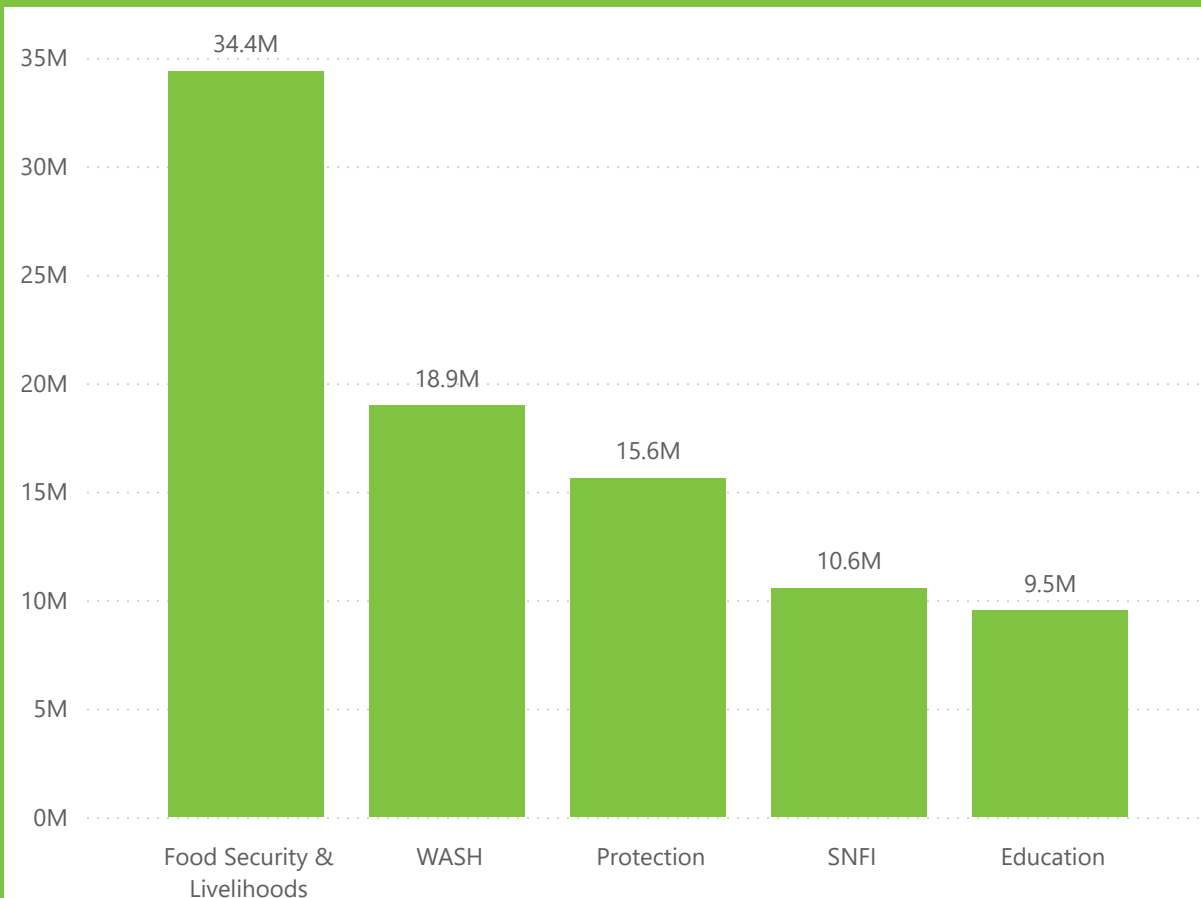
89.02M

Cumulative Achievements

of Projects per Cluster



Total Budget per Cluster





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IHSAN
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Development

info@ihsanrd.org